

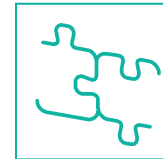
DATACENTER SERVICES

AS A WORKSPACE COMPANY, WE BELIEVE THAT ICT MUST BE DRIVEN BY THE NEEDS OF THE INDIVIDUAL MEMBERS OF THE WORKFORCE. AS AN ICT DECISION-MAKER, HOW CAN YOU HELP PEOPLE BECOME MORE PRODUCTIVE - MAKING IT EASIER FOR THEM TO COLLABORATE, WHEREVER THEY ARE, SECURELY AND COST-EFFECTIVELY?

WE CAN HELP YOU CREATE AND MANAGE AN EXCEPTIONAL WORKSPACE ENVIRONMENT. WE OFFER FOUR COMPLEMENTARY SERVICE SPECIALTIES.



WORKSPACE
• Collaboration
• Devices
• Support



CONNECTIVITY
• Personal
• Enterprise
• Client Interaction



DATACENTER
• Systems
• Security
• Availability



CONSULTING

DATACENTER SERVICES - creating a dynamic resource for the secure provision of applications and information which is resilient, flexible and compliant.

The datacenter is changing fast. Where once it was essentially a static storage resource, it has now become a keystone in the **dynamic provision of business services**.

As an ICT decision-maker, you face some intriguing business choices. Do you continue to invest in and sustain your own datacenter resources? Do you keep management in-house or **do you outsource**? How does the arrival of global mega-centers impact strategy?

We are well-positioned to help you explore these decisions, and to follow through with **effective action**. We can provide the resources needed to ensure that your own datacenter meets changing business requirement.

We can also offer a complete spectrum of service through our own **extensive datacenter investments**. We deliver a balance of **hosting, security and continuity** services which can be rapidly tuned and scaled to meet changing requirements.

With the shift to thin-client architectures and the uptake of **Software as a Service**, for example, we can guarantee timely and secure access to all your new business applications.

This need for dynamic datacenter response will become even more critical with the emergence of cloud models.

As dependence on the datacenter increases, ICT decision-makers face more challenges than ever. How do you ensure full **compliance**? How do you help minimise the **ecological impact** of datacenter usage? How do you ensure continuity in the event of **disaster**?

We are eager to discuss and share these responsibilities. We will back our commitment with clear and **meaningful performance targets**.

Together, we can ensure that your datacenter **strategy** fits your unique business requirement and that **transition is managed** without disruption or stress.

DATACENTER SERVICES

SYSTEMS

Assets

- Software Asset Management
- Software License Resale
- Hardware Resale

Servers

- System Management and Monitoring
- Server Virtualisation and Consolidation

ICT Building Infrastructures

- Datacenters and Data Rooms
- Intelligent Patching

Our datacenter systems are state-of-the-art - it is important to us that our datacenter services offer you **guaranteed performance and reliability**.

You benefit from our **economies of scale**. Because we serve many clients, we can balance resources to provide immediate response with minimum cost and environmental impact.

Our core systems are backed by **experience and service range**. How, for example, do you currently optimise server investments? Host with us, for new levels of virtualisation.

We also offer a solid suite of support and logistics services, from **license management to hardware resale**.

If you prefer to either keep datacenter services in-house or to adopt a hybrid approach, we can provide full **design and implementation** too.

SECURITY

Perimeter Security

- Firewalls
- Intrusion Prevention and Detection
- Mail Security
- Proxy
- Server Anti-malware

Endpoint Security

- Network Access Control
- Client Firewall
- Client Anti-malware
- Host Intrusion Detection
- Remote Access and VPN

Application Security

- Application Firewall
- Vulnerability Scanning
- Single Sign-on
- Strong Authentication
- Encryption, PKI

As datacenter usage becomes ever more dynamic, what does this mean for security? How do you ensure that you **meet security requirements responsibly** but without putting a brake on business?

Our datacenter services reach out across the enterprise and beyond, and we scrutinise **security practice at every touch point**.

We wrap your ICT platform with intelligent and pro-active security measures, designed to match different community profiles and **legal and confidentiality** constraints.

Our focus is always on **user-productivity**, and this is fully reflected in security practice. **Single sign-on and authentication**, for example, protects the user and the enterprise while increasing efficiency.

AVAILABILITY

Application Availability

[SaaS and Hosting]

- Web
- Data
- E-mail and Unified Messaging
- Collaboration
- E-mail Cleaning
- Instant Messaging and Presence
- Web Conferencing
- IP Telephony

Information Availability

- Storage
- Backup
- Archiving

Business Availability

- Business Continuity
- Disaster Recovery

How important is availability to you? When we design datacenter services and strategy, we don't compromise: **all** services must be on tap according to each exacting individual contract agreement.

This means being **ready for the unexpected**. It means being able to adapt immediately to major changes. How, for example, will a major pandemic affect your workforce access patterns?

We'll make sure your information is **protected yet available**. We'll archive to the depth required by compliance, while ensuring rapid recall as required. And we'll make sure that the day-to-day applications on which your workforce and customers rely, are always at their fingertips from both fixed and mobile environments.